10/19/2015

H. Sprague Taveau V Chief, Supply and Services Division 2400 O'Connell BLV, Ft. Carson, CO 80903 (719) 244-2048, horatio.s.taveau2.civ@mail.mil

Dear Sir or Madam,

It is my honor to recommend to you Mr. Jeffrey W. Cox for employment as a Information Technologies Project Manager, or Information Technologies Problem Solver. In my 28 years of service in both the Army and Civilian work forces, I have found Jeffrey to be the most technically competent, customer oriented, IT professional I have ever worked with.

I have had the pleasure of knowing and working with Jeffrey over the last two years as part of a multi-million dollar project for my Division. Mr. Cox was specifically responsible for providing hardware and software solutions to improve productivity in one of our retail supply activities, integrating logistics enablers, and customer and employee interfaces. Due to his innovative ideas, we were able to reduce customer touch time from 4 hours to 2 minutes, and cut total cycle time in half.

Jeffrey proved to be an able Project Manager, insuring that his portion of our project was brought in on time and under budget. He made it clear that my needs, as the customer, where the most important thing to him. He diligently sought feedback, not only from the project team, but also from our customers, to insure that the final product was both easy to use and value added. He built his product around our end state processes instead of trying to pigeon hole our processes into his product.

Mr. Jeffrey W. Cox is an IT Professional of the highest order and will be a great add to any team. His technical proficiency and professionalism are beyond reproach. I recommend him to you without hesitation or reservation and would be more than happy to speak with you about him should you wish further details.

Sincerely

H. Sprague Taveau V

Chief, Supply and Services Division

Logistics Readiness Center, Ft. Carson, CO